

## CURRICULUM VITAE



### I. PERSONAL DETAILS

Name : **DR. NUR NAHA ABU MANSOR**  
I.C. Number : 730904-14-5080  
Citizenship : Malaysian  
Date of Birth : 4<sup>th</sup> September, 1973  
Place of Birth : Kuala Lumpur, Wilayah Persekutuan  
Marital Status : Married  
Home Address : No 4, Jalan Sri Pulai Perdana 6,  
Taman Sri Pulai Perdana, 81110, Johor.  
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### II. ACADEMIC QUALIFICATION

2005	Ph.D in HR & IS	University of Bradford, United Kingdom
2003	PGDip in Research Methods	University of Bradford, United Kingdom
1998	MSc. in HRD	Universiti Putra Malaysia. Malaysia
1996	Bachelor of Computer Science IS, MIS	Universiti Teknologi Malaysia

### III. AWARDS

- **2012** – Excellence Service Award 2011 'Citra Karisma'
- **1996** – PASCA Scholarship Award by UPM

### IV. PROFESSIONAL MEMBERSHIP

- ITOL –Institute of Training and Occupational Learning, UK CERTIFIED FELLOW (2009-present)
- Academy of HRD Member (Present)
- Malaysian Institute of Management (present)
- Malaysian Institute of Human Resource Management (Present)
- BRITISH ACADEMY OF MANAGEMENT MEMBER (2002-2005)
- BRITISH ACCOUNTING ASSOCIATION MEMBER (2002-2005)
- Human Capital Institute Member (2010-present)
- Global Research Agency Member (2011-present)
- International Economics Development and Research Center (Senior Member) (IEDRC)

## V. ADMINISTRATIVE RESPONSIBILITIES

### i. University Level

- 2012-Present • Deputy-Director Corporate Strategy and Community Engagement, UTM Corporate Office
- 2012-Present • BOS Transformation Project University 2 (TPU.2)- Academic and Internationalisation – Co-branding Project- CEMs (Community Engagement Management System)
- 2012-Present • Facilitator for Top management UTM RETREAT Programme 2012
- 2012-Present • Member for Working Paper for Standard Operating Procedure (SOP) IPT Disaster Management
- 2012-Present • Community Engagement Community Chair (Corporate Office)
- 2012-Present • Academic Visitor Grant Evaluator (UTM) under the K-Economy Research Alliance
- 2012-Present • Evaluator for FRGS Grant under the K-Economy Research Alliance
- 2012-Present • Emcee Inaugural Diversity & Inclusion Youth Camp 2012:Open Hearts and Minds (28<sup>th</sup> March)
- 2012-Present • Emcee Syarahan Perdana "The Healing Power of the Miraculous Quran" oleh Shayk Ahmed Tijani
- 2012-Present • CSR Blueprint Member for the establishment of *University Al-Azhar* in Malaysia
- 2011-Present • University Publications for Social Science Task Force
- 2011-Present • Member of Open Courseware Consortium - OCC

### ii. Department Level

- 2011 • Head of Masters Programme in HRD
- Chief Editor of Jurnal Kemanusiaan HBS Case Study Facilitator
- MQA Committee Member
- 2006 - 2010 • Head of Human Resource Development Panel
- Panel for Postgraduates Colloquium
- Practicum Supervisor for Human Resource Students (SHP 3303)
- 2007 • Industrial Supervisor for SHR
- 2005 - 2007 • Academic Advisor Bachelor in Human Resource Development
- Academic Advisor Bachelor in Human Resource Development
- 2006 • Deputy Director of RESERD (1 semester)
- 2005 - 2007 • Academic Supervisor for Masters in Human Resource Development
- Practicum Supervisor for SHP 2003
- 1998 • Aplikasi Komputer (DDC 2443) Subject Coordinator
- Isu Semasa Teknologi Maklumat (DDC 3462) Subject Coordinator

### iii. Faculty Level

- 2011 • Head of Editorial Review Panel for Jurnal Kemanusiaan
- Curriculum Evaluation Committee Member FPPSM
- 2010 • Committee Member for HRD Panel in Graduate Programs in UTM
- 2007 • Editorial Review Panel for Jurnal Kemanusiaan
- 2005 • Pengerusi Sesi Selari MOTTE 2005
- 1998 - 2001 • Ketua Makmal Komputer Pusat Pengajian Diploma, UTM, KL

## VI. RESEARCH

2012- 2014	FRGS Grant “Resource Based Framework of Green IT Capability Towards Sustainable IT Services” FRGS/1/2012/SS05/UTM/02/2 RM40,000
2011 - 2013	Fundamental Research Grant Scheme (FRGS) UTM RM40,000 “Development of Non-Technical Quality Management and Maintenance” Vot No. 4F093
2011 - 2012	Grant (GUP) Research - UTM “Competence Acquisition of Female Managers” Vot No. QJ7129.04J28(RM 40,000)
2011- 2012	University Grant (GUP) Research – UTM RM40,000 “HR Business Partnership Malaysian Framework for the Deployment of Human Resource Roles to Line Managers towards Employee Continuous Professional” Vot Q.J130000.7129.04J49
2009 – 2011	International Collaboration “Employee Learning and Development Initiatives (ELD) in Malaysian Government Linked Companies” (Leeds Metropolitan University and Wolverhampton University, UK) UNIVERSITY FUNDS- <i>During no pay leave (appointment letter through joint papers)</i>
2005-2006	University Short Term Grant Research – No Funds “Determinants of the Performance of Information Systems Development : The Role of Project Teams” Vot Q.J130000.7129.04J49
2001 – 2004	Ph.D Research “Determinants of Performance of Activity-Based Costing Systems”
1996 - 1998	Masters UPM PASCA Scholarship “Distance Learners Satisfaction towards Information Technology Usage”

## VII. PUBLICATION in JOURNALS, WORKING PAPERS and BOOKS

### Forthcoming 2012

1. **Abu Mansor, N.N.**, Idris, N., Choo, T. L., Lee, W. S., Ling, N. A. and Anvari, R. (2012). Opportunities of Continuous Professional Development (CPD) among Academic Staffs. *Archives Des Sciences*. ISSN: 1661-464X (Indexed by ISI Web of Science ).
2. Shaoyong, Y., **Abu Mansor, N.N.**, Mohamed, A., Idris, N. and Anvari, R. (2012). A Training Framework for Improving Firm Financial and Non-Financial Performance. *Archives Des Sciences*. ISSN: 1661-464X (Indexed by ISI Web of Science ).
3. Sanjarifard, F., **Abu Mansor, N.N.** and Anvari, R. (2012). The Effect of Critical Success Factors on Financial and Non Financial Performance in Quality Context. *Archives Des Sciences*. ISSN: 1661-464X (Indexed by ISI Web of Science ).
4. Eugene, O. K., Md Nor, K., **Abu Mansor, N.N.** and Anvari, R. (2012). Knowledge Sharing in Organisations: Examining the Interaction with Individual Determinants. *Archives Des Sciences*. ISSN: 1661-464X (Indexed by ISI Web of Science ).

5. Hassan, M. A., **Abu Mansor, N.N.**, Ramachandra, A. and Anvari, R. (2012). Line Managers' Role in the Deployment of Human Resource Initiatives. *Archives Des Sciences*. ISSN: 1661-464X (Indexed By ISI Web of Science ).
6. Sanjarifard , F., **Abu Mansor, N.N.** and Anvari, R. (2012). A Conceptual Framework for Measuring SMES Performance in Manufacturing Sector. *Archives Des Sciences*. ISSN: 1661-464X (Indexed By ISI Web of Science ).
7. Saidi, M.I., **Abu Mansor, N.N.** and Anvari, R. (2012). Relationship between Organizational and Individual Factors with Effective Implementation of Learning and Development Initiatives. *Archives Des Sciences*. ISSN: 1661-464X (Indexed By ISI Web of Science ).
8. Anvari, R., Amin, S. M. and **Abu Mansor, N.N.** (2012). Strategic Training Practices and Affective Organizational Commitment: The Mediating Role of Psychological Contract. *Archives Des Sciences*. ISSN: 1661-464X (Indexed By ISI Web of Science ).

## 2012

9. Saidi, M.I., **Abu Mansor, N.N.**, Anvari, R. and Mohamed, A. (2012). “*Determinants of Learning and Development Initiatives*”. *Archives des Sciences Journal*, ISSN: 1661-464X Vol. 65(3). (ISI Web of Science)
10. **Abu Mansor, N.N.**, Tayles. M.E. and Pike, R. (2012). “Information Usefulness and Usage in Business Decision-Making: An Activity-Based Costing (ABC) Perspective”. *International Journal of Management*. March Volume 29, No. 1. ISSN: 0813-0183. (Indexed)
11. **Abu Mansor, N.N.**, Ananya Raka Chakraborty, and Tay Ke Yin, Zeynep Mahitapoglu. (2012). “*Organizational Factors Influencing Performance Management System in Higher Educational of South East Asia*”. *Procedia - Social and Behavioral Sciences*. 40(2012) 584-590 SCOPUS
12. A. Rahim, N., **Abu Mansor, N.N.**, Mohamed, A., Idris, N. (2012) “*Determinants of Coaching Culture Development: A Case Study*”. *Procedia - Social and Behavioral Sciences*.40(2012) 40(2012) 485-489 SCOPUS
13. Mohamed, A., Rasli, A., **Abu Mansor, N.N.** (2012) “*Business Impact and ROI: A Proposed Approach to Learning and Development Investment*”. *Procedia - Social and Behavioral Sciences*. 40(2012) 596-603 SCOPUS.
14. **Abu Mansor, N.N.**, Choon Min Wai, Mohamed, A., Md, Shah., I. (2012). “*The Relationship between Management Style and Employees' Well Being: A Case Study on Non-Managerial Staffs in HSBC Seremban*”. *Procedia - Social and Behavioral Sciences* 40(2012) 521-529 SCOPUS
15. **Abu Mansor, N.N.**, Syeda Shabana Kirmani, Mohamed, A., Hon Tat, H. (2012). “*Harnessing Positivity at Workplace from Perception to Action “A Study of Mediating Effects of Core Self-Evaluation and Positive Organizational Behavior on the Relationship between Perceived Organizational Support and Organizational Citizenship Behavior*”. *Procedia - Social and Behavioral Sciences* 40(2012) 557-564 SCOPUS
16. **Abu Mansor, N.N.**, Saidi, M.I., Mohamed, A., Idris, N. (2012). “*Organizational Factors in Learning and Development Initiatives*”. *Procedia - Social and Behavioral Sciences* 40(2012) 565-570 SCOPUS.

17. Helen Tan Sui Hong, Norhalimah Idris, **Nur Naha Abu Mansor** (2012). “A Qualitative Inquiry of Woemn Managers Competence Acquisition”. *Procedia - Social and Behavioral Sciences*. 40(2012) 359-403 SCOPUS.
18. Saeed, T., **Abu Mansor, N.N.**, Naz, F., Fatima, K., and Ishaq, M. F. (2012). “Perceived Social Support: Impact On Quality Of Life In Diabetics”. *International Journal of Academic Research*. Vol 4(3). 89- 95.
19. Saeed, T., **Abu Mansor, N.N.**, Siddique, S., Haq. M.A. Ishaq, H.M. (2012). “Organizational Socialization: Individual and Organizational Consequences”. *International Journal of Academic Research* Vol (4)3, 96-101.

## 2011

20. Ramachandra, A., **Abu Mansor, N.N.**, and Idris, N. (2011). “Line Managers Role in Continuous Professional Development and Human Resources”. *International Journal of Social Sciences and Humanity Studies*. Vol. 3(1). ISSN: 1309-8063
21. Idris, N., Chivers, G.E., **Abu Mansor, N.N.** (2011). “A Call for Active HR Personnel Interventions”. *International Journal of Social Sciences and Humanity Studies*. Vol. 3(2). ISSN: 1309-8063
22. Anubama, R., **Abu Mansor, N.N.**, Mohamed, A. (2011). “Calling Line Managers in Continuous Professional Development in South East Asia” *Intangible Capital*. Vol. 7 (2) pp.356-374 ISSN: 1697-9818 Scopus
23. **Abu Mansor, N.N.**, Anuar Ahmad, M., Ishaq, H. M., Jawaad, H., and Ali, Ghulam. (2011) Personality and Organizational Outcomes (Organizational Culture as a Moderator) . *International Journal of Academic Research*. Vol. 3(6) pp. 54-59 ISSN 2075-4124.
24. **Abu Mansor, N.N.**, Ananya Raka Chakraborty, Tay Ke Yin, Zeynep Mahitapoglu (2011) “Determinants of Performance Management System in South East Asia” *Interdisciplinary Journal Of Contemporary Research In Business*. June Volume 3, No. 2 ISSN: 2073-7122 Non-indexed
25. Tayles, M.E., Pike, R. and **Abu Mansor, N.N.** (2011). “Activity-Based Costing User Satisfaction and Model Type: A Research Note”. *British Accounting Review*. March Volume 43, Issue 1, Pages 65-72 ISSN: 0890-8389. Scopus
26. **Abu Mansor, N.N.**(2010) “Return-on-investment approach to a management leadership development programme”. *Training and Management Development Methods*. Forthcoming in September Volume 24 (5) ISSN: 0951-3507. Non-Indexed

## 1998-2009

27. **Abu Mansor, N.N.** (2009). “Employee Learning and Development Initiatives in Malaysian Government Link Companies”. Working Paper: 16th UWBS Working Paper Series Publisher: UWBS Management Research Centre.
28. **Abu Mansor, N.N.** (2008). “On-the job knowledge sharing: how to train employees to share job knowledge”. *Jurnal Kemanusiaan*, Vol. 12 (June 2008) ISSN 1675-1930.
29. **Abu Mansor, N.N.** (2006). “Teams and System Performance”. *Jurnal Kemanusiaan.*, Vol. 7(June 2006) ISSN 1675-1930.
30. **Abu Mansor, N.N.** (2004). “A Note on ABC Implementation: A Comparison Study”. *Jurnal Kemanusiaan.*, Vol. 4. (December 2004). ISSN 1675-1930.

31. **Abu Mansor, N.N.** (2004). *“The Role of Implementation Factors in Implementation Success of Activity-Based Costing Systems”*. Working Paper 04/03. School of Management, University of Bradford. (July 2004).
32. **Abu Mansor, N.N.** (2001). *“Distance Learners Satisfaction towards Information Technology Usage”*. *Pertanika Journal of Social Science and Humanities* Vol. 9 Issue 1.
33. **Abu Mansor, N.N.** (2000) *“Rekabentuk dan Analisis Sistem”*. Penerbit: UTM.
34. **Abu Mansor, N.N.** (1999) *“Pangkalan Data”*. Penerbit: UTM.
35. **Abu Mansor, N.N.** (1998) *“Pengenalan Kepada Komputer”*. Penerbit: UTM.

#### **In progress book writing:**

- **Abu Mansor, N.N.** “People and Organisational Development”  
Penerbit: UTM PRESS
- **Abu Mansor, N.N.** “Teamworking in Information Systems Development”  
Penerbit: UTM PRESS
- **Abu Mansor, N.N.** “An Introduction to Human Resource Information Systems”  
Penerbit: UTM PRESS

## **VIII. INTERNATIONAL JOURNAL REVIEWS**

### **1. Intangible Capital (2012)**

- *“Factors explaining the level of voluntary human capital disclosure in the Brazilian capital market”*.

### **2. European Journal of Industrial Training**

- *“Training Need Analysis for Bus Depot Managers at GSRTC”*

### **3. World Applied Science Journal (2012)**

- *“Comparing Neural Network and Multiple Regression Models to Estimate Dividend Payout”* (WASJ-2011-3534)
- *Ratio Formulation an appropriate model of strategic human resources planning* (WASJ-2011-2747).
- *Investment Appraisal Techniques and Constraints on Capital Investment”* (WASJ-2011-2746).

### **4. International Journal of Management Concepts and Philosophy**

- *“An Entrepreneurship, Innovation and Late Industrialization: The State Creation of Entrepreneurs in Malaysia”*.

## 5. International Journal of Business Governance and Ethics

- *“A Cross-Cultural Comparison of Students in Iran and Malaysia”*.

## 6. International Journal of Customer Relationship Marketing and Management

- *May 2011 “The Effect of Information and Communication Technology on Customer Relationship Management Jordan Public Shareholding Companies”*
- *“Determinants and Antecedents of Relationship Marketing Orientation: The Impact of Bank Ownership Style on the Bank’s Orientation Relationship Marketing: An Empirical Study of the Egyptian Banking Sector”*.
- *“Implementation and Configuration Management Model for Quality Enhancement in Higher Education”*.
- *“CRM in the Context of Airline Industry: A Case Study of Mexican Airline”*.

## 7. Prosiding Global Business and Technology 2010 Conference

- *May 2011 “Enhancing Virtual Team Performance: A Leadership Perspective”*
- *“A Company’s Intranet: A Relevant Component of an E-Business Strategy”*.
- *“Implementation and Configuration Management Model for Quality Enhancement in Higher Education”*

## 8. Jurnal Kemanusiaan

- *“Case Study as a Research Method”*.
- *“Ergonomics Design on the Work Stress Outcome”*.
- *“Sistem Penilaian Prestasi Sektor Awam di Malaysia: Pemikiran Semula terhadap Peranan dan Tanggungjawab”*.

## IX. POSTGRUDATE SUPERVISION

### PhD. (Management)

1. Alfayez Bassem Abdullah D (2011 Ongoing). *“HR Practices in Small Medium Enterprises”*.
2. Alyahya, Mohammad Saad A (2011 Ongoing). *“Designing a Training Program for Administrative Leadership at Shaqra University in the Kingdom of Saudi Arabia According to Their Training Demands”*.
3. Luqman Hakim Satiman (2011 Ongoing). *“Evaluation of ROI and Business Results of Entrepreneurship Programmes for Malaysia Small Medium Enterprises”*.
4. Norsyahirah Mohd Hidzir (2011 Ongoing). *“Critical Success Factors for the Development of HR Business Partnership Towards Employee Performance”*.
5. Farhad Sanjarifard (2010 Ongoing-Last Stage). *“Determinates for Quality in the Implementation of Performance Measurement Systems”*.

6. Hossein Lofti (2010 Ongoing). “An Investigation of the Role of Development Factors in the Progress and Evolution of Electronic Banking”.
7. Sheida Mirahsani (2010 Ongoing). “The Relationship between Organisational Trust and Virtual Teamworking”
8. Seyyed Abolfazl Miri (2010 Ongoing). “The Impact of Human Resource Management on the Performance Development of Manufacturing Industry”.
9. Mohammad Khloud Abdullah A. (2010 Ongoing). “The Impact of Learning Orientation: Empirical Evidence from 4 Star Hotels in Saudi Arabia”.
10. Hafiz Muhammad Ishaq (2010 Ongoing-Last Stage). “Factors Promoting to the Effectiveness of Performance Management Systems in Pakistan Banking Sectors”
11. Dayana Suhana Sejeli (2011 Ongoing) – “Talent Acquisition – Its Identification Role”
12. Buntu Maranmu Eppang (2011 Ongoing Co-supervisor) – “HRD and Tourism”
13. Sheyda Shabana Kirmani (2011 Ongoing-) – “Organisational Citizenship Behaviour and Its Moderating Effects on Employee Commitment”
14. Yuzlina Che Yaacob (2011) – “Coaching and Mentoring Culture and Its Impact on Organisations”
15. Houshang Mobarakabadi (2011) – “HRM and IT Capabilities Implementation”
16. Jesslyn Koh Liping (2011) – “Determinants of Learning and Development Initiatives in Developing Transformational Leaders in Malaysian Government Linked Company”
17. Nursyafiqah A. Rahim (2011) – “Developing Coaching Culture and Mediating Line Managers in the Process of Development”
18. Mas Idayu Saidi (2011) – “Learning and Development Factors in Employee Performance with the mediating role of line managers.
19. Tan Yew Hui (2011) – “Moderating Organisational Citizenship Behaviour and its Impact on Employee Performance in Institutions of Higher Learning”.

#### **Master of Science (Research -Human Resource Development)**

1. Nurzatul Izzaty (2012) – “Mentoring Culture Development”
2. Norhayati Melan (2012) – “Line Managers Involvement in the development of HR Business Partnership Model”
3. Ananya Raka Chakraborty (2012) – “Adoption of HRIS on Transnational Platforms”

#### **Master of Science (Human Resource Development)**

1. Saleh Kamrani (2012) - “Training Factors towards Organisation Performance”
2. Nur Syadila Mahidzir (2012) – “Moulding Reflective Practice Among Teachers”



3. Tong Yin (2012) - "Team Performance and Emotional Intelligence"
4. Nurin Hamzah Isnin (2012) – "Managing Diversity in Malaysian Institutions of Higher Learning"
5. Liang Qian (2011 Ongoing), "Study on the Performance Management in Small and Medium Enterprises in China", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
6. Siti Noryani bt Ismail (2011 Ongoing), "Pengurusan Pengetahuan di dalam Organisasi dan Kesannya terhadap Prestasi Individu Pekerja", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
7. Ye Shaoyong (2011 Success in VIVA defense), "Study on the Relationship between Employee Training Management and Firm Performance in Wenzhou City, Zhejiang Province, China", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
8. Rosnida Rosli (2010 Ongoing) Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
9. Anubama A/P Ramachandra (2011), "Line Managers' Role in the Deployment of Human Resource Initiatives", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
10. Hamzah Kamarudin (2011 Ongoing), "The Determinants of Employee Engagement in a Malaysian Public University", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
11. Mas Idayu Saidi (2011), "Determinants of Effective Learning and Development (L&D)", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
12. Nur Syafiqah A. Rahim (2011), "Determinants in Creating a Coaching Culture for Individual Performance", Master of Science (Human Resource Development) Dissertation, Universiti Teknologi Malaysia, Malaysia.
13. Maggie Fobister (2009), "Not in Education, Employment or Training (In Shropshire): What Enables Effective Engagement with Learning", MBA Dissertation, University of Wolverhampton, UK
14. Jane Agbo Udey (2009), "The Barriers of Line Managers Involvement in HR Activities: Perspectives of HR Practitioners", MBA Dissertation, University of Wolverhampton, UK
15. Olufemi, Tosin, O (2009), "The Line Managers Perception of Their Involvement in HRD Function", Masters in HRM Dissertation, University of Wolverhampton, UK
16. Yulan Zhu (2010), "Addressing the Potential Impacts of Implications of Retention Strategy for Large Corporations in Times of Economic Crisis in the UK, MBA Dissertation, University of Wolverhampton, UK
17. Ferguson Tito (2009), "O2 Outsourcing to Ventura", Masters in HRM Dissertation, University of Wolverhampton, UK

18. Butler, Frank (2009), "First Line Supervision into Poor Leadership Performance at Alloyheat Treatment", Postgraduate Diploma in Human Resource Management Report, University of Wolverhampton, UK
19. Siti Zaleha Abdul Rahman (2007), "Training Evaluation in Telekom Malaysia", Masters in HRD, Universiti Teknologi Malaysia, Malaysia
20. Thanmoli a/p Periasamny (2007), "Barriers of Knowledge Sharing", Masters in HRD, Universiti Teknologi Malaysia, Malaysia.

## **X. UNDERGRADUATE SUPERVISION**

1. Ananya Raka Chakraborty, Tay Ke Yin, Zeynep Mahitapoglu (2011), "*Determinants of Performance Management System in South East Asia*", Bachelor of Science (Human Resource Development) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
2. Liu Jun, Zou Xiao Xia, and Wang Xiao Ran (2011), "*A Medical Comparison of Communication Skills and Satisfaction in China*", Bachelor of Science (Human Resource Development) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
3. Tey Lee Choo, Wong Sook Lee, and Ng Ai Ling (2011), "*A Case Study on Opportunities of Continuous Professional Development (CPD) Among Academic Staffs of UTM Skudai*", Bachelor of Science (Human Resource Development) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
4. Choon Min Wai (2011), "*The Relationship between Management Style and Employees' Well Being: A Case Study on Non-Manegerial Staff in HSBC Seremban*", Bachelor of Psychology (Industrial & Organizational Psychology) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
5. Nur Izzatul Adila Tajudin (2011), "*Organizational Leadership Factors Lead to Employee Engagement in BP Solution Company, Johor*", Bachelor of Psychology (Industrial & Organizational Psychology) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
6. Tan Siew Fen (2011), "*Contribution of Psychological Contract to Employee Engagement*", Bachelor of Psychology (Industrial & Organizational Psychology) Degree Dissertation, Universiti Teknologi Malaysia, Malaysia.
7. Ryan Craythorn (2009), "*How Motivation is Implemented Through Corporate Work Ethics, with the Introduction of Management Theories and Corporate Strategy*", Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
8. Arminster Pahal (2009), "The Impact of Performance-Related Pay Systems on Employees", Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
9. Chan Wing Sze (2009), "*High Employee Turnover-Why Staff Are Leaving?*", Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
10. Lo Wan Nar (2010), "*HRM in McDonalds*", Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
11. Hanan Esa (2009), "*Does Training and Development Motivate Employees?*", Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
12. Nicola Jane Hough (2009), "*What is the Government Doing to Help People Obtain the*

*Minimum Skills by the Year 2020*”, Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK

13. Katherine Groutage Elizabeth (2009), “Performance Management: A review and Critical Evaluation to Determine the Impact on Productivity and Custom Service Levels within the First Stop Sop at Walsall Council”, Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
14. Tiffany Louise Hardman (2009), “*Do Women Have the Same Career Opportunities as Men?*” Business and Management (Honors) Degree Dissertation, University of Wolverhampton, UK
15. Rosli bin Abdul Rahman (2006), “*Faktor-faktor Halangan Komunikasi di dalam Organisasi: Satu Kajian Kes di Pelabuhan Johor Berhad*”, Sarjana Muda Pembangunan Sumber Manusia, Universiti Teknologi Malaysia, Malaysia
16. Abdul Manaf bin Abdullah (2006), “*Pengurusan Kelaengkapan dan Perabot di Bilik Kuliah di Akademi Tentera Malaysia*”, Sarjana Muda Pengurusan Teknologi, Universiti Teknologi Malaysia, Malaysia
17. Mohd Sazwan Saadi (2006), “*HRM Meningkatkan Keberkesanan Pengurusan Sistem Maklumat Dalam Koperasi Tentera Malaysia*”, Sarjana Muda Pengurusan Teknologi, Universiti Teknologi Malaysia, Malaysia
18. Mohd. Kamarul Idzham bin Kamarulzaman (2006), “*Program Satu Keluarga Satu Komputer: Dasar Perlaksanaan dan Masalah*”, Sarjana Muda Pengurusan Teknologi, Universiti Teknologi Malaysia, Malaysia
19. Cornelius Gabil (2006), *Sistem Pengurusan Pengagihan Barang Issue di Bawah Sistem Baru dan Lama: Satu Tinjauan Terhadap Stor Pakaian Anggota Tentera Malaysia di 41 Artileri Kem Sungai Besi*”, Sarjana Muda Pengurusan Teknologi, Universiti Teknologi Malaysia, Malaysia
20. Umma Dewi a/p Krishnan, Prema a/p Manoharan, Sharon Marie Rodriquez (2006), *Factors for Successful Implementation of Human Resource Information Systems*”, Sarjana Muda Pembangunan Sumber Manusia, Universiti Teknologi Malaysia, Malaysia
21. Norwati binti Abdul Manaf (2006), “*Persepsi Staf PGEO Edible Oils Terhadap Implementasi TQM*”, Sarjana Muda Pembangunan Sumber Manusia, Universiti Teknologi Malaysia, Malaysia

## **XI. EXAMINER for UNDERGRADUATES & POSTGRADUATES DISSERTATIONS**

### **i. UNIVERSITI TEKNOLOGI MALAYSIA (2010-2011)**

#### **PhD. (Management)**

1. Parastoo Roghanian Ghazvini (2012), “*Evaluating Total productivity Through Effectiveness and Efficiency in Mellat Bank*”.
2. Khairunesa Isa (2010) “*Faktor Pemimpin Terhadap Keberkesanan Organisasi: Satu Analisis di Kastam Di Raja Malaysia*”.
3. Naser Khani Khouzani (2011) “*An Empirical Investigation of Capability Factors Affecting Strategic Information Planning (SISP) Success*”.

4. Kamran Azam (2011) *“Human Resource Development and Vulnerability Approach to Disaster Transformation and Management”*.

#### **PhD. (Information System)**

1. Hesamaddin Kamal Zadeh Takhti (2011) (Proposal) – *“Factors Affecting Nurses Intention towards Hospital Information Systems in the Nursing Process”*.
2. Evaluator for PhD (Management) Proposal – Mohammad Sharif
3. Evaluator for (PhD Management) Proposal - Omid Mehrabi (13 June 2012)
4. Evaluator for (PhD Management) (Proposal) - Farhad Shirani

#### **Master of Science (Human Resource Development)**

1. Abdillahi A. Aerah (2012) *“Knowledge Management in Higher Education Institutions”*
2. Mohd Zarir Yusoff (2012) *“Terimapakai Inovasi dalam Latihan dalam Kalangan Jurulatih dan Pelatih di Pelaburan Tanjunag Pelepas, Johor”*
3. Solomon Oluyinka Ayodele (2012) – *‘Factors Hindering E-Commerce Acceptance among Nigerians’*
4. Arnisa Ramli(2011)*“Amalan Perkongsiaan Pengetahuan dan Dimensi Pembelajaran Organisasi : Kajian di Institut Pengajian Tinggi Awam”*.
5. Keivan Nasirnia (2011) *“Work Environment and Morale among Malaysian and Iranian Workers”*.
6. Fathimah Habeeba (2010) *“Factors Associate with Knowledge Sharing among Nurses in Maldives”*.
7. Lim Sze Chia (2010) *“The Effect of Participative Decision Making on the Relationship between Leadership Style and Organizational Commitment”*.
8. Okyere-Kwakye Eugene (2010) *“The Influence of Individual Factors on Knowledge Sharing”*.

#### **Bachelor of Science (Human Resource Development)**

1. Nur Diyana binti Rosli, Nor Asmidah binti Bahman and Nur Syazana binti Mohamed Salih (2010) *“Tahap Amalan dan Faktor Perkongsian Pengetahuan dalam Kalangan Kumpulan Pengurusan di Dagang Net Technologies Sdn. Bhd.”*
2. Mohd Hanafi bin Salleh, Nora"ain bte Abdul Muin and Nooraini bte Suib (2010) *“Hubungan antara Budaya Organisasi dengan Kepuasan Kerja dalam Kalangan Staff Sokongan Syarikat Air Terengganu”*.

#### **Bachelor of Psychology (Industrial & Organizational Psychology)**

### **Bachelor Project Paper**

1. Lalithambigai A/P Sekar (2011) “*Work-Family Conflict and Job Burnout: A Case at Majlis Perbandaran Johor Bahru Tengah (MPJBT)*”.
2. Arul Molly A/P Selvaraj (2011) “*Relationship between Organization Climate and Job Involvement: A Survey among the Employees in Majlis Daerah Yong Peng, Johor*”.
3. Ting Ma Lee (2011) “*The Relationship between Transformational Leadership Style on Group Cohesiveness: A Study among Employees in Jaya Tiasa Plywood Sdn. Bhd., Sibu, Sarawak*”.
4. Tan May Peng (2011) “*The Relationship between Personality and Quality of Work Life (QWL) among Prudential Assurance Sdn. Bhd. Sales Agents*”.

### **Bachelor Project Paper (Proposal)**

1. Chua Poh Chu (2010) “*Hubungan antara Gaya Kepimpinan dengan Tekanan Kerja Pekerja: Satu Kajian di On Semiconductor, Senawang, Negeri Sembilan*”.
2. Mohd Hazizi Ishak (2010) “*Hubungan antara Personaliti dengan Stress: Kajian Kes di Majlis Perbandaran Taiping, Perak*”.
3. Tan May Peng (2010) “*The Relationship between Personality and Quality of Work Life (QWL) among Prudential Assurance Sdn. Bhd. Sales Agents*”.

## **MASTERS STUDIES**

### **ii. UNIVERSITY OF WOLVERHAMPTON, UK (September 2008-March 2010)**

1. Harper Singh Gill  
“*What Factors Can Influence Employee Performance : The Air Liquide Experience*”  
Masters in Human Resource Management (CIPD)
2. Victoria Gordon  
“*How Does Passive Conflict Impact the well being of employees? A review of the public sector*”  
Masters in Human Resource Management (CIPD)
3. Sanjoy Chanda  
“*Evaluation and Review of Internal Staffing Agency within DBMC*”  
Masters in Human Resource Management (CIPD)
4. Rachel Clifton  
“*A Quantitative Review of Recruitment and Selection Practices at Sandwell Primary Care Trust Focusing on the Possible Adoption of Competency Based Recruitment Practices*”  
Masters in Human Resource Management (CIPD)
5. Rebecca Lloyd  
“*An Investigation into the Effect of On-Line Self-Service HR Tools for Line Managers, with a View in Identifying Improvement in Their HR Strategy at Transform Sandwell*”  
Masters in Human Resource Management (CIPD)
6. Christopher Davis

*“Organisation Development Approach to Transformation and Modernization Projects Can Deliver and Effective Change in Individuals, Team and Ultimately Organisations”*

#### **Masters in Human Resource Management (CIPD).**

7. Adaobi Okkannebelem Inhunwo  
*“The Changing Nature of Rewards Startegy in Shell Petroleum Development Company (SPDC), Port Harcourt, Nigeria”* Masters in Human Resource Management (CIPD)
8. Stephen Greenfield  
*“The Assimilation of Chinese Student Studying in the UK: Lecturers roles and teaching philosophy”* Masters in Human Resource Management
9. Manveer Gill  
*“Does employee engagement matter?”* Masters in Human Resource Management (CIPD)

#### **UNIVERSITI TEKNOLOGI MALAYSIA (2005-2007)**

#### **POSTGRADUATE STUDIES**

##### Masters in Human Resource Development

1. Shela a/p Vengaraisamy
2. Suzana binti Othman
3. Rosmawatie binti Mohamed
4. Lee Bee Bee

#### **UNDERGRADUATE STUDIES**

##### Bachelor of Technology Management

1. Goo Soo Fen
2. Tan Cahi Li
3. Fabian Liong Yan San

#### **CHAIRPERSON for POSTGRADUATES DISSERTATIONS (UTM -2011)**

1. Ibrahim Danjuma (2011) *“Service Quality Customer Satisfaction and Attachment in Technological Universities in Nigeria”*

## **XII. CONFERENCE PROCEEDINGS (NATIONAL AND INTERNATIONAL) UPCOMING CONFERENCE 2012**

#### **2012**

1. Norhalimah Idris, Tan Sui Hong, **Nur Naha Abu Mansor** (2012). *“Gender Issues Matters and Exploratory Study of Female Managers”*. 2nd International Conference on Sociality and Economics Development, Hong Kong. 2<sup>nd</sup>-3<sup>rd</sup> June 2012, ISI Proceedings, Hong Kong.
2. Helen Tan Sui Hong, Norhalimah Idris, **Nur Naha Abu Mansor** (2012). *Competence Acquisition through the Lens of Women Manager Experiences*. Cambridge Conference on Business and Economics Program. 27<sup>th</sup> and 28<sup>th</sup> June. Murray Edwards College, Cambridge University, Cambridge, UK.

3. Tan Yue Huei, **Nur Naha Abu Mansor** (Forthcoming 2012). “*Motivation to employee performance: the mediating role of organizational citizenship behaviour*”. 2nd International Conference on Leadership Technology and Innovation Management October, ISI Proceedings, Istanbul Turkey.
4. Raka Ananya Raka Chakraborty, **Nur Naha Abu Mansor** (Forthcoming 2012). “*Adoption of Human Resource System: A theoretical analysis*”. 2nd International Conference on Leadership Technology and Innovation Management October, ISI Proceedings, Istanbul Turkey.
5. Nursyafiqah A. Rahim, **Nur Naha Abu Mansor**, Mas Idayu Saidi (Forthcoming 2012). “Driving learning and development opportunities and trainers coaching in developing a coaching culture: a case study in Malaysia”. 2nd International Conference on Leadership Technology and Innovation Management October, ISI Proceedings, Istanbul Turkey. Istanbul Turkey.
6. Yeo Shao Yong, **Nur Naha Abu Mansor**, Azzman Mohamed and Norhalimah Idris, (2012). “*A training framework for Improving Firm Financial and Non-Financial Performance*”. International Conference on Sociality and Economics Development, 2<sup>nd</sup>–3<sup>rd</sup> June 2012. Hong Kong.
7. Idris, N., **Abu Mansor**, N.N. and Hong, T. S. (2012), “A qualitative inquiry of women managers' competence acquisition” International Conference on Sociality and Economics Development, 2<sup>nd</sup>–3<sup>rd</sup> June 2012, Hong Kong.
8. Farhad Sanjarifard, Abu Mansor, N.N. (2012), “The effects of CSFs on financial and non-financial performance in quality context. International Conference on Sociality and Economics Development, 2<sup>nd</sup>–3<sup>rd</sup> June 2012, Hong Kong.
9. **Nur Naha Abu Mansor**, Sheida Mirahsani , Mas Idayu Saidi (2012). Investigating possible contributors towards Organizational Trust” in effective “Virtual Team” collaboration context”. The 2012 International Summer Conference on Asia Pacific Business Innovation & Technology Management July 1 – 3, 2012 at First World Hotel, Genting, Kuala Lumpur, Malaysia.

## 2011

10. **Abu Mansor**, N., Saidi, M.I. and Mohamed, A. (2011). “Learning and Development Initiatives: Individual and Organisational Consequences” 3<sup>rd</sup>. SAICON Conference on Management, Business Ethics and Economics. Lahore, Pakistan.
11. Idris, N., Hong T. S. and **Abu Mansor**, N. N. (2011), Understanding of Women Managers' Competence Acquisition. Forthcoming AHRD 10th International Conference of the Academy of HRD 3-6 Dec 2011, Universiti Putra Malaysia (UPM), Malaysia.
12. Satiman., L.H., **Abu Mansor**, N.N., Mohamed, A. (2011). “*Determinants of Return on Investment (ROI) Approach in Training Program within Small and Medium Enterprises (SMEs) in Malaysia*”, AHRD, UPM, Kuala Lumpur.
13. **Abu Mansor**, N.N., Idris, N., Mohamed, A. (2011). “*A Call for Active HR Personnel Intervention*” International Conference on Business, Management, Economics and Finance. Forthcoming 07-09<sup>th</sup> October 2011 Izmir, Turkey.
14. Idris, N., Edward, G., **Abu Mansor**, N.N. (2011). “*Line Managers in CPD and Human Resources*”. International Conference on Business, Management, Economics and Finance. Forthcoming 07-09<sup>th</sup> October 2011 Izmir, Turkey.
15. **Abu Mansor**, N.N., Tayles, M., Pike, R., and Idris, N. (2011). “*The Role of Teams in ABC Implementation Success in South East Asia*”. 9th Industrial and Organizational Psychology

Conference. 23-26th June 2011. Brisbane, Australia.

16. **Abu Mansor, N.N.**, Ananya Raka Chakraborty, Tay Ke Yin, Zeynep Mahitapoglu. “*Determinants of Performance Management System in South East Asia*”. Conference on Human Resource Development (ICHRD 2011). 22-23th June 2011. Mutiara Hotel Johor Bahru, Johor, Malaysia.
17. Anubama Ramachandra and **Abu Mansor, N.N.** “*Line Managers' Role in Employee Continuous Professional Development*”. Conference on Human Resource Development (ICHRD 2011). 22-23th June 2011. Mutiara Hotel Johor Bahru, Johor, Malaysia.
18. Rosnida Rosli and **Abu Mansor, N.N.** “*Exploring Managerial Grid Model as a Leadership Style*”. Conference on Human Resource Development (ICHRD 2011). 22- 23th June 2011. Mutiara Hotel Johor Bahru, Johor, Malaysia.
19. **Abu Mansor, N.N.**, Idris, N., Olefumi, T., and Mohamed, A. (2011). Devolving HRD to Line Managers: The Case of a Higher Education in Europe.2nd International Conference on Business and Economic Research (2nd ICBER 2011). 14-16th March 2011. Langkawi, Kedah, Malaysia.
20. Idris, N., Selamat, R. and **Abu Mansor, N.N.** (2011). Comparative Findings from Focus Group Discussions: A Research Evidence. 2nd International Conference on Business and Economic Research (2nd ICBER 2011). 14-16th March 2011. Langkawi, Kedah, Malaysia.
21. A.Rahim, N., **Abu Mansor, N.N.**, Mohamed, A. Idris, N. (Forthcoming Jan 2012) “*Determinants of Coaching Culture Development: A Case Study*. Procedia - Social and Behavioral Sciences. SCOPUS .
22. **Abu Mansor, N.N.**, Saidi, M.I., Mohamed, A., Idris, N. (Forthcoming Jan 2012). “*Organizational Factors in Learning and Development Initiatives*”. Procedia - Social and Behavioral Sciences SCOPUS
23. Sanjari, F., **Abu Mansor, N.N.** and Mohamed, A. (2011). The Critical Success Factors of Performance Measurement for Malaysian SMEs in Manufacturing Sectors: A Proposed Framework. 2nd International Conference on Business and Economic Research (2nd ICBER 2011). 14-16th March 2011. Langkawi, Kedah, Malaysia.
24. Sanjari, F. and **Abu Mansor, N.N.** (2011). A Review of Critical Success Factors (CSF) of Performance Measurement Implementation in Quality Management Systems for SMEs.10th. International Conference on Quality, Innovation and Knowledge.15-18 February 2011. Sunway Lagoon Hotel, Kuala Lumpur. Malaysia.

## 2003 - 2010

25. Udey, J.A. and **Abu Mansor, N.N.** (2010). Lines Managers Involvement in HR Activities: A Case Study in West Midlands. 4th. International Borneo Business Conference 2010. 13-15 December 2010, Miri, Sarawak, Malaysia.
26. **Abu Mansor, N.N.**, Stewart, J., Mohamed, A. and Firth, Janet (2009). ELD Initiatives in Malaysia. 10th Conference of HRD Research and Practice Across Europe. 10th -12th June 2009. Northumbria University, Newcastle upon-Tyne, UK .
27. **Nur Naha Abu Mansor** (2009). Employee Learning and Development Initiatives in Malaysian Government Link Companies: A Proposal, 16th UWBS School Research Conference. 20th May 2009. Compton. Wolverhampton.
28. **Nur Naha Abu Mansor** and Azzman Mohamed (2007). ROI in Management Leadership Development Programme. 1st Asian Work and Organisational Psychology Conference and the 7th



Australian and Organisational Psychology Conference 2007 (IOP2007). 28th- June 1st July 2007, Adelaide Convention Centre, Adelaide, Australia

29. **Nur Naha Abu Mansor**, Mike Tayles and Richard Pike (2007). Team and System Performance. International Management Accounting Conference (IMACIV), 15-17th August 2007. Istana Hotel, Kuala Lumpur, Malaysia.
30. Thanmoli Peariasamy and **Nur Naha Abu Mansor** (2006). Literature Review on the Influence of Performance Reward on Knowledge Sharing: Factors, Barriers and Recommendations, Knowledge Management International Conference and Exhibition 2006 (KMICE06), 6th – 8th June 2006, Legend Hotel, Kuala Lumpur, Malaysia.
31. **Nur Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2005). ABC Systems Innovation: A Project Management Perspective. National Conference on Management of Technology and Technology Entrepreneurship (MOTTE 2005). University of Technology Malaysia, Johor, Malaysia. 31 April – 2 June, 2005.
32. Mike, E. Tayles, **Nur Naha Abu Mansor** and Richard H. Pike. A Case Study of ABC Implementation Success: The Role of Teams. 7th Manufacturing Accounting Research Conference. University of Tampere, Finland. 30 May – 1 June, 2005.
33. **Nur Naha Abu Mansor**, Mike, E. Tayles, and Richard H. Pike (2005). ABC Systems and its Implications for Changing Business Decisions. National Conference on Management of Technology and Technology Entrepreneurship (MOTTE 2005). Universiti Teknologi Malaysia, Johor, Malaysia. 31 May - 2 June, 2005.
34. **Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2004). Examining the Role of Team-Related Factors on the Implementation Success of Activity-Based Costing Systems. European Accounting Association 27th Congress. Prague, Czech Republic. 1 - 3 April, 2004.
35. **Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2004). Activity- Based Costing Implementation Success in a Telecommunication Organisation; An Empirical Analysis. British Accounting Association (BAA) Annual Conference. University of York, 14-16 April, 2004.
36. **Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2004). A Framework for Studying ABC Teams: The Case of Activity-Based Costing Implementation at a Large Malaysian Organisation. International Management Accounting Conference (IMAC III). Equatorial Hotel, Bangi, Malaysia. 12 – 13th July, 2004.
37. **Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2003). The Impact of Task Significance, Team Participation, Cohesion, and Conflict Resolution on ABC Success: A Malaysian Perspective. British Academy of Management (BAM) Conference 2003. Leeds Business School. Harrogate, United Kingdom. 14 - 16th September, 2003.
38. **Nur Naha Abu Mansor**, Richard H. Pike, and Mike, E. Tayles (2003). The Role of Implementation Factors in Implementation Success of Activity-Based Costing Systems. Bradford University School Research Conference, University of Bradford, July 2003, United Kingdom, UK.

### **XIII. INTERNATIONAL DEALINGS**

1. Invited visiting speaker Dec 2011 for Dual Lancaster-COMSATS MBA (HRM specialization) at COMSATS Institute of Information Technology, Lahore, Pakistan
2. Foreign Expert for International Islamic University, Faculty of Management Sciences,

- Islamabad, Pakistan (HR and IS)]  
3. Asia e University PhD (BA) Supervisor - Mooi Wah Kia ( Jan 2012- April 2016)

#### **XIV. OTHER CONTRIBUTIONS**

- **16 July 2012**  
Bengkel Penyediaan Kertas Kerja dan Slide Pembentangan Projek-projek TPU.2 Bagi Mesyuarat Jawatankuasa Pengurusan Universiti pd., Suria City Hotel, Johor Bahru.
- **3 Julai 2012**  
Anugerah Perkhidmatan Cemerlang Tahun 2011
- **9 June 2012**  
CSR Blueprint member for Penubuhan Universiti Az-Azhar di Istana Hinggap Seremban
- **25-27 June 2012**  
Bengkel Semakan dan Pemurnian Dokumen Prosedur Tetap Operasi (SOP) Pengurusan Bencana IPT in Langkawi
- **28-30 Jun 2012**  
Facilitator for Top Management Retreat UTM 2012, Janda Baik Pahang.
- **26-27 Mei 2012**  
Bengkel Pembentangan Hasil Kerja Projek-projek di Bawah Program Pemasaran CLMV dan Jangkauan Global anjuran KPT pada, Hotel Pullman Putrajaya
- **2 Mei 2012**  
Majlis Pelancaran Kembara Mahkota Johor Persada Johor
- **6 Mei 2012**  
*Emcee for University President Forum 2012*
- **20 -22 April 2012**  
Fasilitator Bengkel Perancangan Strategik Pejabat TNC(PI) pada di Hotel Melia, Kuala Lumpur
- **3<sup>rd</sup> March 2012**  
Speaker for Leadership in Organisation for Schools Talents (Sekolah Menengah Desa Skudai)
- **20<sup>th</sup> January 2012**  
FRGS Evaluator for IS Research Grant Screenings
- **18<sup>th</sup> January 2012**  
Petronas, Chartered Institute of Personal Development (CIPD UK) and UTM Off Shore MSc HRD OC coordinator for Professional Body Accreditation
- **14 December 2011**  
Task Force for Evaluation Method (Rubric) for UTM E-Portfolio System
- **2 December 2011**  
Social Science Journal Task Force

- **19, 26 November and 3, 10 December 2011**  
Coordinator and facilitator for Harvard Business Case Study Workshop
- **29 July 2011**  
Assessors for Student Fast Track PhD. Evaluation
- **18 July 2011**  
Task Force Committee for MQA - FPPSM
- **4 July 2011**  
Master of Ceremony (MC) for “Islamisation in the 21st Century: Islamic Renewals”
- **12 July 2011**  
Master of Ceremony (MC) for “The Healing Power of the Miraculous Quran”
- **26 March 2011**  
Vice Chancellor Opening and Programme Book Speech Writer for International Conference Human Resource Development 2011
- **24 May 2011**  
Committee Member for TNA Project under Key Focus Area Academic and Marketing.
- **15 Mac 2011 - present**  
Postgraduates Academic Committee FPPSM
- **11 April 2011**  
Committee Member for Open Courseware Consortium (OCC)
- **11 November 2010**  
Committee Member for Relationship, Publicity and Preparation at International Conference Human Resource Development 2011 (ICHRD 2011)

## **XV. CONSULTANCY**

- **April 21 to 22, 2012**  
“Facilitator for Strategic Planning Workshop for the Deputy Vice Chancellors Office for Research and Innovation” (TNC PI) (Facilitator)
- **November 2011- Current** (*under registration for formality*)  
MTDC “*Development of Performance Measures in Technology Innovation Project*”-  
MTDC project Headed by Dr. Razib
- **July 2010-Current**  
MIMOS Malaysia  
Head of SMEs for Employee Engagement Task  
“*Development of Psychometric Testing for Employee Engagement Model*”

## **XVI. COMMUNITY SERVICES**

- **2012-** Speaker for Leadership in Organisations for Sekolah Taman Desa Skudai, Taman

Desa Skudai

- **2009** - BIRO wanita committee member for Wolverhampton Malaysian Society
- **2007** - Biro Wanita Head Committee Member for Rukun Tetangga Taman Putra Perdana, Puchong, Selangor for 2007.
- **2005** - Motivational Session talk for UPSR students at the Community Hall of Taman Putra Perdana, Puchong, Selangor – April 2005 – “How to prepare and study effectively”.
- **2004** - Teaching Information Technology awareness to the elderly and jobless youths and the disabled at Community Centers, in Bradford. Program run by Bradford City Council, UK. (MS Office Tools and Harvard Graphics)

## **XVII. TRAINING ATTENDED**

- **7-9 May 2012**  
Asia Engage Regional Conference, Puri Pujangga UKM
- **8 May 2012**  
Seminar Perkongsian & Majlis Pelancaran Buku Inisiatif-inisiatif Terpilih Universiti APEX Hotel Pan Pacific KLIA
- **5 January 2011**  
Strategic Planning Workshop – FPPSM
- **10-12 January 2011**  
Bengkel Perancangan Stratgik FPPSM
- **20 April 2011**  
Talk on Research Funding Planning
- **28 April 2011**  
Taklimat Pengurusan Kewangan Prijek Penyelidikan
- **11 May 2011**  
Writing Proposal (Science Fund) Workshop
- **24 May 2011**  
Bengkel Penulisan Proposal Science Fund
- **1 June 2011**  
Development of E-Portfolio UTM Module System with MAHOODLE Platform
- **6 – 10 Jun 2011**  
Workshop Pembangunan Modul Sistem E-Portfolio UTM dengan Platform
- **27 June 2011**  
“Teaching by the Case Methods” Workshop 2011Harvard Business School Case Studies
- **7-10 July 2011**  
Workshop ‘Teaching By The Case Methods’ 2011 Harvard Business School Case Studies

- **26 July 2011**  
Bengkel Penstrukturan Panel di FPPSM
- **9 Nov. 2011**  
Kursus Training OD Trainers UTK Fasilitator How To Get Yourself Employed
- **24 Nov. 2011**  
Bengkel Khas Perancangan Strategik Pengajian Siswazah
- **14 Dis. 2011**  
Perbincangan Kaedah Penilaian Sistem E-Portfolio UTM

## **XVIII. PROFESSIONAL SERVICES**

### **2012**

- Presentation Evaluator Disertasi Penulisan Sarjana Sains (Pembangunan Sumber Manusia) - Abdillahi Aareh
- Mesyuarat Post Mortem Perlaksanaan Sistem E-Portfolio UTM Sem 1 2011/2012
- Harvard Business Case Studies
- Fast Track Qualifying Assessment To PhD (Assessor)
- PSM Evaluator (SHP3533) Semester II Sesi 2011/2012
- Mesyuarat Pembentangan Keputusan Pelajar Sarjana dan PHD Semester 1 Sesi 2011/2012
- Speaker for Lecture of Leadership in Organisations
- Evaluation Panel bagi FRGS Grant under the K-Economy Research Alliance
- Elsevier PROCEDIA - The 2012 International (Spring) Conference on Asia Pacific Business Innovation & Technology Management (APBITM)
- Foreign experts in HR for PhD and masters research students International Islamic Universities
- CIPD MHR Accreditation

### **2011**

- Presentation evaluator Proposal Pelajar Program 'Fast Track'
- Chairman and Evaluator for PHD 'Fast Track'
- Presentation evaluator for 'Fast Track' (2<sup>nd</sup> Session)
- Coordinator for HBS Case Studies FPPSM
- Member of MQA Task Force
- Presentation evaluator Proposal Pelajar Doktor Falsafah (Pengurusan) - Khairunesa binti Isa
- Presentation evaluator Proposal Doktor Falsafah (Pengurusan) - Naser Khani Khouzani
- Supervisor for Program Sarjana Sains Sem 2 2010 2011
- Member of Postgraduate Society
- Facilitator Research Workshop
- Panel Cooloquium Presentation Pasca-DEGREE for Sem 2 2010 2011
- Evaluator for SHP3533-NurDiyana, Nur Asmidah, Nur Syazana
- Presentation evaluator for Sarjana Muda SHY3064 - Lalithambigai, Arul Molly, Ting Ma Lee, Tan May Peng
- Chairperson 2nd International Conference on Business and Economics Research (2nd ICBER 2011) – Langkawi
- Presenter 9th Industrial and Organizational Psychology Conference – Brisbane
- Sharing Session on Developing and Managing MIT Open Course-ware
- Editor-in-Chief Jurnal Kemanusiaan FPPSM
- MHR Students visit to PLC

- Mesyuarat Penyediaan Laporan MQA
- Head of MSc HRD
- Mesyuarat AJK Tetap Peperiksaan Bil.3 2011
- Text Writer for Vice Chancellors Speech ICHRD 2011
- Member for Key Focus Area Marketing
- Presentation evaluator for Doktor Falsafah (Pengurusan) - Ibrahim Danjuma
- Curriculum Evaluation Committee Member
- Lawatan Rasmi Universiti Qatar ke UTM bg Menandatangani MOU di antara UTM dan Universiti Qatar
- Conference on Human Resource Development (ICHRD) 2011
- Presentation evaluator for Pelajar Doktor Falsafah (Pengurusan) - Fadillah Ismail
- Harvard Business Study Case Studies Facilitator FPPSM (19,26 November dan 3,10 Disember 2011)
- Presentation evaluator for proposal Sarjana Sains (Pembangunan Sumber Manusia) - Keivan Nasirnia
- Assistant Chairman for Tesis dan Peperiksaan Lisan Doktor Falsafah (Pengurusan) - Sahar Ahmadian
- Aktiviti Akademik Mesyuarat Social Science Task Force- referral
- Persidangan International Conference on Business, Management, Economics and Finance – peringkat antarabangsa
- Pengiktirafan Reviewer for World Applied Sciences Journal (WASJ) peringkat Antarabangsa – Refree/penilai 25/10/2011
- Pengiktirafan Reviewer For World Applied Sciences Journal (WASJ) Peringkat Antarabangsa – 23 Sept. 2011
- Pengiktirafan Reviewer For World Applied Sciences Journal (WASJ) Peringkat Antarabangsa REFEREE/PENILAI - 12/10/2011.

## **XIX. EDITORIAL REVIEW BOARD**

1. Editor-In-Chief for "Jurnal Kemanusiaan"
2. International *Journal of Customer Relationship Marketing and Management (IJCRMM)* 2009- CURRENT- EMERALD
3. International *Journal of Human Capital and Information Technology Professionals (IJHCITP)* (2009-CURRENT) - EMERALD
4. Intangible Capital (Forthcoming 2012) SCOPUS

## **XX. OTHER JOURNAL ARTICLE AND CONFERENCE REVIEWS PERFORMED**

**For:**

1. International Journal of Management Concepts and Philosophy (IJMCP)
2. Global Business and Technology Association 2010 Conference
3. Academy of HRD
4. International Journal of Business Governance and Ethics (IJBGE)
5. Jurnal Kemanusiaan
6. World Science Review
7. Intangible Capital (Scopus)
8. European Journal of Industrial Training

## **XXI. INTERNATIONAL EXPERIENCE**

### **Work with External Organisation (during no pay leave)**

**(2 years and 6 months, October 2007- March 2010)**

- *Sept 2008-March 2010: Senior Lecturer in HRD*, Department of HR,  
University of Wolverhampton Business School, UK
  
- **Program Director** for MSc HRD and Organizational Change  
(MSc HRD & OC)  
University of Wolverhampton Business School, UK  
*January 2008-June 2008*
  
- **Part-Time Lecturer in HR**  
Department of HR Leeds Business School  
Leeds Metropolitan University, UK  
  
*January 2008-June 2008*
  
- **Part-time Lecturer in Business Studies**,  
Bradford College,  
Bradford, UK